



NSS ANNUAL SURVEY

CALENDAR 2026-2027

Number	Name of Institution	Title of the Survey	Partnering Institutions	Data Gaps to be filled by Survey	Baseline Year	Last Year of Data Collection	Expected Date to be undertaken	Data Collection Frequency	Motivation (for new Surveys)	Technical Assistance required from NSA (Yes/No)	Contact Person	Email	Contact No.	
1	Ministry of Labour Industrial Relations and Employment Creation	Namibia Occupational Skills Assessment Survey	NSA/IOM	Skills shortages and mismatches; Training, upskilling & reskilling needs; Missing and emerging occupations; Gender, youth and inclusion gaps	2026	2006	Oct-26	5 years	Existing data is outdated; Need to identify skills shortages, gaps, and mismatches; Capturing emerging and changing skills demands; Align workforce development with economic transformation and national priorities	Yes	Tuyakula Shifidi	Tuyakula.Shifidi@mojlr.gov.na	061 206 6257	
2	National Youth Service	National Youth Service External Stakeholder Satisfaction Survey	None	Stakeholder perceptions and feedback on the efficiency, accessibility and responsiveness of the Service's programmes and products; Level of awareness and understanding of the Service's brand Impact and effectiveness of existing strategic partnerships	-	-	2026/27	Annually	-	None	Belinda Hamburee	belinda.hamburee@nyvs.com.na	061 415 408	
3	Ministry of Fisheries and Marine Resources	Hake Annual Biomass Survey	None	Biomass, geographical distribution and biological parameters	-	2025	January/February	Annually	-	None	Paul Kainge	Chris.Bartholomae@mfmr.gov.na	644101000	
		Horse mackerel and small pelagics Annual Biomass Survey	None	Biomass, geographical distribution and biological parameters	-	2025	March	Annually	-	None	John Kathena	John.Kathena@mfmr.gov.na	644101000	
		Deep sea red Annual Biomass Survey	None	Biomass, geographical distribution and biological parameters	-	2025	July	Annually	-	None	Paul Kainge	Paulus.Kainge@mfmr.gov.na	644101000	
		Orange roughy Annual Biomass Survey	None	Biomass, geographical distribution and biological parameters	-	2025	August	Annually	-	None	John Kathena	John.Kathena@mfmr.gov.na	644101000	
		Morokkwa Annual Biomass Survey	None	Biomass, geographical distribution and biological parameters	-	2025	November	Annually	-	None	Paul Kainge	Paulus.Kainge@mfmr.gov.na	644101000	
		Seals aerial surveys	None	Pup count, geographical distribution	-	-	-	December	3 years	-	None	John Kathena	John.Kathena@mfmr.gov.na	644101000
		Rock lobster surveys	None	Geographical distribution and biological parameters	-	2025	-	Monthly	Monthly	-	None	Paul Kainge	Paulus.Kainge@mfmr.gov.na	644101000
		Beach surveys	None	Catch statistics, geographical distribution and biological parameters of linefish species	-	2025	-	Monthly	Monthly	-	None	John Kathena	John.Kathena@mfmr.gov.na	644101000
		Monthly environmental monitoring Surveys	None	Environmental Parameters	-	2025	-	Monthly	Monthly	-	None	Anja Kreiner	Anja.Kreiner@mfmr.gov.na	644101000
4	Hardap Regional Council	Integrated Regional Development Profile Needs Identification	National Planning Commission	Identify constituency needs and comparative advantages	-	-	Jun-26	Once off	Needs identification	None	Saara Nghidishange	saara.nghidishange@gmail.com	081 243 7766	
		Impact Assessment Surveys	None	Project implementation status	-	-	Aug-26	Once off	Evaluate performance	Yes, Sampling	Saara Nghidishange	saara.nghidishange@gmail.com	081 243 7766	
5	Walvis Bay Municipality	Informal Settlement Upgrading Survey	Ministry of Urban and Rural Development (MURD) National Housing Enterprise (NHE) Development Workshop Namibia (DWN)	1. Temporal Accessibility: Current data collection occurs between 08:00 and 17:30, Monday to Fridays. However, a significant portion of the target demographic—specifically breadwinners and heads of households—are engaged in the informal / formal labour market or industrial sectors during these hours, rendering them unavailable for interviews. 2. Respondent Fatigue and Doubts: There is a growing sentiment of "survey fatigue" among Kuisebmond residents. Many inhabitants report having been surveyed multiple times without receiving tangible feedback or witnessing subsequent developmental interventions. To ensure the integrity of the data and a high response rate, the Municipality proposes the following adjustments to the survey methodology: • Shift in Enumerators on Hours: Council propose a "staggered shift" approach for the graduate interns to include evening and weekend. This ensures that head of backyard shacks are surveyed. • Feedback Loop Integration: In collaboration with the Development Workshop Namibia, we intend to implement a community briefing stage before end of 2027 financial year. This will clarify how the 2017 base-year data is being utilized to secure tenure and improve services, thereby addressing the residents' concerns. • Technical Standardization: The survey will utilize Geographic Information Systems (GIS) to map backyard shacks accurately, ensuring that the "hidden" density of Kuisebmond is captured in the final report.	2017	-	2027	-	-	Yes	Johannes Kaulhowa	jkaulhowa@walvisbaycc.orq.na	064 201 3330	
6	Namport	Customer Satisfaction Survey	Done via Request for Proposal	Namport's strengths & challenges in service delivery.	2024	Q4 2024	Q4 2026	Every 2nd Year	-	No	Trevor Ndjadila	t.ndjadila@namport.com.na	+264 811 420 411	
7	MVA Fund	Claimant Satisfaction Survey	Sustainable Development Africa cc(SuDA)	To close deviations between expected service standards and actual service standard	2025(26)	2025(26)	46203	Quarterly	-	No	Mr. Rio Jossop	rio.jossop@mvaafund.com.na	061-2897089	
		Medical Service Provider Satisfaction Survey	TBD	To close deviations between expected service standards and actual service standard	2025(26)	2025(26)	46295	Biannually	-	No	Mr Rio Jossop	rio.jossop@mvaafund.com.na	061-2897089	
		Seriously Injured Persons Survey	TBD	To close deviations between expected service standards and actual service standard	2025(26)	2025(26)	46477	Annually	-	No	Mr. Rio Jossop	rio.jossop@mvaafund.com.na	061-2897089	

8		Key Stakeholder Satisfaction Survey	TBD	To close gap between expected level of collaboration and engagement vs actual levels of collaboration and engagement	2025(26)	2025(26)	46477	Annually		No	Mr. Rio Jossop	rio.jossop@mwfund.com.na	061-2897089
	MoHSS	Namibia Demographic Health Survey (NDHS)	Namibia Statistics Agency	Demographic & Health Data	2013	2013	2026/27	Five(5) years	None	YES	MS. ESTER NEPOLO	Ester.Nepolo@mhss.gov.na	Tel: +264811695028
9	NCRST	Mapping of Space Science Infrastructure in Namibia	MEYSAC, NUST & UNAM	There exist a number of space sciences infrastructure but no existing database	None (will be the first)	Not applicable	July 2026	5 years	The data will serve as background information	Yes, review the survey methodology (via a 2-d	Ms Hiya Shikongo	hshikongo@ncrst.na	614317097
		National Survey of Research & Experimental Development	NEPAD, CESTI & NSA	Human resources and R&D expenditure	2013/2014	2021/2022	January - May 2026	Every year	to understand how knowledge is being created	Yes	Mweneni Shahungu	mshahungu@ncrst.na	813409082
		National Business Innovation Survey	NEPAD, CESTI & NSA	National data on business innovation landscape main focus: capacity and resources	2012 - 2014	2015	To be communicated	Every 3 years	measure national innovation activity, track cor	Yes	Mweneni Shahungu	mshahungu@ncrst.na	813409082
		Cartagena Protocol on Biosafety Report Survey	MWYSAC, Biosafety Council & NCRST		2020	2020	Nov-Jan 2025	Once in 5 years		Yes	H. Ampulu	hampulu@ncrst.na	813409082
10	Namibia Training Authority	National TVET Graduate Survey (Tracer Study)	TVET Training Providers, Wholesale and Retail Sector Education and Training Authority and GIZ	a)Providing information about the quality of TVET programs offered through all registered and accredited TVET providers in Namibia and South Africa; b)Obtaining information on the transition of the graduates into the labor market; c)Reviewing the extent to which TVET graduates have managed to find gainful employment or self-employment in occupations directly related to their training/competencies. d)Identifying challenges faced by both unemployed and employed graduates and their perception towards TVET; and e)Establishing the employment rates of the TVET graduates – both in the formal and informal sectors.	2019/20	2023	June/July 2026		Yes	Validation of the sampling frame and methodological approach	Indongo Indongo / Tuwilika Shilongo	indongo@nta.com.na / tshilongo@nta.com.na	061-2078149/08147 01848 061-2078155/08112 78204
		Stakeholders Perception & Satisfaction Survey	Industry, Levy Paying Employers, Industry Skills Committees, NTA Divisions, Vocational Training Providers, NUST, National Research Centres & OMAs	To gather information on the level of satisfaction of Namibia Training Authority's services, to assess stakeholder's opinions and views on Namibia Training Authority in general and measure, clarify and identify opportunities for the NTA to improve current service levels and to meet specific customer needs. To form the basis for measures by the NTA to address weaknesses and gaps in the NTA's services as well as to address the need to inform communication and marketing departments of the NTA.	2014	2021	May-26		No	No	Indongo Indongo / Tuwilika Shilongo	indongo@nta.com.na / tshilongo@nta.com.na	061-2078149/08115 64296 061-2078155/08112 78204
		Research on Apprentices drop-outs	MEYSAC; Ministry of Labour, Industrial Relations and Employment Creation (MILIRCE); Ministry of Gender Equality, Poverty Eradication and Social Welfare (MGEPSW); Registered TVET Training Providers	The primary purpose of this survey is to generate robust, evidence-based insights into the causes, patterns, and consequences of apprenticeship drop-outs within Namibia's TVET system. While enrolment data is routinely captured, current administrative systems fail to provide a comprehensive understanding of why apprentices discontinue their training before completion. This survey aims to fill these critical data gaps by collecting detailed information on individual, institutional, employer, and systemic factors that influence apprenticeship persistence and completion.	0	0	Aug-26		No	No	Indongo Indongo / Tuwilika Shilongo	indongo@nta.com.na / tshilongo@nta.com.na	061-2078149/08115 64296 061-2078155/08112 78204
		Ad-hoc Research/Survey	NTA Divisions, Vocational Training Providers, NUST, National Research Centres & OMAs	To improve operational effectiveness and efficiencies, for a sustainable operation and implementation of the National TVET Policy and Framework.	2014	2024	On-going		No	No	Indongo Indongo / Tuwilika Shilongo	indongo@nta.com.na / tshilongo@nta.com.na	061-2078149/08115 64296 061-2078155/08112 78204
		Student Service Satisfaction & Needs Assessment Survey	NONE	Overall student experience, quality assurance, facilitate decision-making, demonstrate accountability, benchmark performance	2015	2025	2027	2 Years	the motivation behind conducting a NUST Student Service Satisfaction Survey is to gather feedback from students, identify areas for improvement, enhance the overall student experience, ensure quality assurance, facilitate decision-making, demonstrate accountability, benchmark performance, and foster a culture of continuous improvement within the university.	NOT NOW	E DUMENI	edumeni@nust.na	2072303
		Staff Engagement/Service Satisfaction & Needs Assessment Survey	NONE	Employees Experiences, needs, and concerns of their employees, Improve job satisfaction, employee retention, and overall organizational effectiveness	2018	2020	2026	in 2 years	NUST will gain valuable insights into the experiences, needs, and concerns of their employees, informing efforts to improve job satisfaction, employee retention, and overall organizational effectiveness	NOT NOW	E DUMENI	edumeni@nust.na	2072303
		Student Library Services Satisfaction Survey	NONE	User satisfaction levels and User experience	2018	2020	2027 September/October	Annually	libraries can gain valuable insights into user satisfaction levels, identify areas for improvement, and prioritize initiatives to enhance the overall user experience and meet the needs of their patrons effectively.	NOT KNOW	E DUMENI	edumeni@nust.na	2072303
		Survey on the Effectiveness of Structure and Workflows in Service Delivery	NONE	Structure and workflows in supporting service delivery, identify areas for improvement,	2027	2027	2027 June/July	once-off	Universities can gain valuable insights into the strengths and weaknesses of its structure and workflows in supporting service delivery, identify areas for improvement, and prioritize initiatives to enhance the overall service experience for students and other stakeholders.	NOT NOW	E DUMENI	edumeni@nust.na	2072303
		Survey on the Use of Mobile Technology to Enhance Functions and Services	NONE	enhance various functions within a university setting, facilitating greater efficiency, accessibility, and engagement.	2027	2027	2027	once-off	Mobile technology has the potential to enhance various functions within a university setting, facilitating greater efficiency, accessibility, and engagement. By leveraging mobile technology across these university functions, institutions can create a more connected, accessible, and efficient learning environment for students, faculty, and staff.	NOT NOW	E DUMENI	edumeni@nust.na	2072303

11	NUST	Service Quality/Satisfaction Survey	NONE	Strengths and weaknesses of service offerings, areas for improvement, and prioritize initiatives to enhance the overall service quality	2018	2025	2028 June/July and 2029 June/July	in 2 years	NUST can gain valuable insights into the strengths and weaknesses of their service offerings, identify areas for improvement, and prioritize initiatives to enhance the overall service quality for students, faculty, and staff.	NOT NOW	E DUMENI	edumeni@nust.na	2072303		
		April Graduate Survey	NONE	Outcomes of educational programs, alumni satisfaction levels, and areas for improvement to better prepare future graduates	2010	2022	2026 April/May	Annually	NUST will gain valuable insights into the outcomes of their educational programs, alumni satisfaction levels, and areas for improvement to better prepare future graduates for success in their careers and personal lives.	NOT NOW	E DUMENI	edumeni@nust.na	2072303		
		October Graduate Survey	NONE	Outcomes of educational programs, alumni satisfaction levels, and areas for improvement to better prepare future graduates	2010	2022	2026 October/ November	Annually	NUST will gain valuable insights into the outcomes of their educational programs, alumni satisfaction levels, and areas for improvement to better prepare future graduates for success in their careers and personal lives.	NOT NOW	E DUMENI	edumeni@nust.na	2072303		
		Student Drop-out survey	NONE	reasons why students drop out and identify areas for improvement to better support student retention and success.	2020	2025	2027 August	Annually	Student Dropout Survey, universities will valuable insights into the reasons why students drop out and identify areas for improvement to better support student retention and success.	NOT NOW	E DUMENI	edumeni@nust.na	2072303		
		National Graduate Survey in collaboration with NOHE and other universities	NONE, UNAM, IUM	Graduate Employment Rate, Outcomes of our educational programs, alumni satisfaction levels, and areas for improvement to better prepare future graduates	2018	2024	2024	Biannual	To assess the graduate employment rate, Outcomes of our educational programs, alumni satisfaction levels, and know the areas for improvement to better prepare future graduates	NOT NOW	E DUMENI	edumeni@nust.na	2072303		
		Qualification Need assessment Survey	NONE	demand for specific educational programs and qualifications	2018	2024	Mar-24	TBD	NUST can gain insights into the demand for specific educational programs and qualifications, aligning their offerings with the needs of students and the job market to better prepare graduates for success in their chosen careers.	NOT NOW	E DUMENI	edumeni@nust.na	2072303		
		Senior students engagement survey-SASE	UNIVERSITY OF FREE STATE	insights into the experiences, needs, and aspirations of senior students, informing efforts to enhance student engagement, satisfaction, and success.	2018	2019	2027	Biannual	NUST will gain valuable insights into the experiences, needs, and aspirations of senior students, informing efforts to enhance student engagement, satisfaction, and success.	NOT NOW	E DUMENI	edumeni@nust.na	2072303		
		New students/fresher's engagement survey- BUSE	UNIVERSITY OF FREE STATE	Experiences, needs, and concerns of first-year students, informing efforts to enhance student engagement, satisfaction, and success during their transition to university life.	2019	2025	Jun-27	Biannual	NUST will gain valuable insights into the experiences, needs, and concerns of first-year students, informing efforts to enhance student engagement, satisfaction, and success during their transition to university life.	NOT NOW	E DUMENI	edumeni@nust.na	2072303		
		Employee Wellness and Engagement Survey	NONE	There is limited up-to-date, systematic data on the drivers of staff wellness, engagement, and workplace culture across different employee groups at NUST, and how these factors affect performance, retention, and institutional effectiveness.	2019	2019	Mar-26	Biannual	There is limited up-to-date, systematic data on the drivers of staff wellness, engagement, and workplace culture across different employee groups at NUST, and how these factors affect performance, retention, and institutional effectiveness.	NOT NOW	E DUMENI	edumeni@nust.na	2072303		
National Research and development in higher Education Sector Survey	NCRST, NUST, UNAM	There is currently no comprehensive, standardized national evidence on higher-education R&D capacity, funding, performance, and impact to effectively guide policy, investment, and strategic planning.	2019	2022	2026	in 5 years	There will be a need to review, monitor and evaluate the higher-education R&D capacity, funding performance, and impact to effectively guide policy, investment, and strategic planning and implementation	NOT NOW	E DUMENI	edumeni@nust.na	2072303				
12	NAMCOL	Tracer Survey of NAMCOL Tertiary Programme (TP) Graduates (2022-2024 Cohorts)	None (implemented internally by NAMCOL)	Limited systematic data on graduate destinations, employment status, further study, and relevance of NAMCOL tertiary programmes	2024	2024	2026	Periodic (every 3 years)	To assess labour market outcomes and programme relevance of NAMCOL tertiary qualifications for evidence-based planning and quality improvement	Yes	Dr Beatrice Sichombe	sichombe@namcol.edu.na	+264 61 320 5302		
		Staff Research Participation Survey (2026)	None (implemented internally by NAMCOL)	Lack of consolidated data on staff participation in research activities, including type and level of involvement, frequency of participation, and barriers to engagement	2026	2026	2026	Once-off (baseline; review every 3-5 years)	To establish baseline evidence for the scorecard KPI on staff participation in research activities and inform targeted research capacity development interventions	Yes	Dr Beatrice Sichombe	sichombe@namcol.edu.na	+264 61 320 5302		
		Research Utilisation and Institutional Impact Survey (2026)	None (implemented internally by NAMCOL)	Limited systematic evidence on how NAMCOL research outputs are used to inform institutional policy development, programme improvement, operational practice, strategic decision-making, and quality assurance processes	2026	2026	2026	Once-off (baseline; review every 5 years)	To generate baseline evidence for the newly introduced scorecard KPI on research outputs informing policy, practice, and institutional improvement, and to strengthen evidence-based decision-making and quality enhancement	Yes	Dr Beatrice Sichombe	sichombe@namcol.edu.na	+264 61 320 5302		
13	National Council for Higher Education	National Graduate survey	Higher Education Institutions	The objectives of the survey are to: 1. Assess the impact of the quality and content of academic programmes. 2. Assess whether the graduates have enhanced their understanding, professionalism, prospects to find employment and advance in their careers. 3. Identify the sectors where the graduates are employed. 4. Establish the rate of employment amongst the graduates. 5. Reflect on the study facilities, conditions and provisions at higher education institutions from the viewpoints of the graduates. 6. Assess the impact of the qualifications on graduates' employability. 7. Establish the conditions of employment among the graduates. 8. Establish the usefulness of the study programme to graduates' employment. 9. Determine the links between job search and employment.	2024	2027	May 2027 - July 2027	Bi-annually		No	Sem Shikongo	hemis@nche.org.na	Tel: +264 061 2871500		
14	Namibia Tourism Board	Inbound International Visitor Survey	Namibia Tourism Board, Ministry of Environment, Forestry & Tourism (MHAUSS, Namibia Airports Company	Spend per capita by region, Visitor Satisfaction Rate, (Europe, China, USA); digital booking pathways.	2019 (Pre-pandemic benchmark)	2023 (Partial recovery data)	May 2026 - October 2026 (peak Season)	Bi-annually	Track ROI, refine the high-value/low-volume tourism model	Yes	CEO, Sebulon Chicalu	sebulon.chicalu@nambiatourism.com.na			
		The proportion of Namibian-owned versus foreign-owned accommodation establishments	NTB & UNWTO	Informal and Seasonal employment, Regional and local employment distribution, Job quality and working conditions	-	-	Jul-26	Every 5 years	Strengthening Community-based tourism outcomes and clarifying the extent of local economic participation	YES	Head: Operations & Enterprise Support	Barbara.Rock@nambiatourism.com.na	611431014		
15	Bank of Namibia	Enterprises balance of payments survey		Ownership definition gaps, Informal and semi-formal sector exclusion		Q3 2025	Every quarter	Quarterly, Yearly		no	Lina Heita/Maria Ngolo	Lina.Heita@BON.COM.NA	061-283-5351		
		Insurance companies balance of payments survey					Q3 2025	Every quarter	Quarterly		no	Joel Kagola	Joel.Kagola@BON.COM.NA	061-283-5170	
		Asset management companies balance of payments survey						Q3 2025	Every quarter	Quarterly		no	Lina Heita	Lina.Heita@BON.COM.NA	061-283-5351
		Commercial banks balance of payments survey						Q3 2025	Every quarter	Quarterly		no	Joel Kagola	Joel.Kagola@BON.COM.NA	061-283-5170
		Namibian owned companies balance of payments survey						Q3 2025	Every quarter	Quarterly		no	Lina Heita	Lina.Heita@BON.COM.NA	061-283-5351
		Parastatals/State-owned Enterprises balance of payments survey						Q3 2025	Every quarter	Quarterly		no	Maria Ngolo	Maria.Ngolo@BON.COM.NA	061-283-5276
		Export Processing Zone (EPZ) companies survey						Q3 2025	Every quarter	Quarterly		no	Maria Ngolo	Maria.Ngolo@BON.COM.NA	061-283-5276
		Central Bank Survey						Dec-25	Every month	Every month		no	Merrinah Siboli	Merrinah.Siboli@bon.com.na	061-283-5991
		Other depository Corporations (Commercial banks and other deposit-taking institutions) Survey						Dec-25	Every month	Every month		no	Merrinah Siboli	Merrinah.Siboli@bon.com.na	061-283-5991
		Other Financial Corporations (Pension funds, insurance companies...etc) Survey						Q3 2025	Every quarter	Quarterly		no	Merrinah Siboli	Merrinah.Siboli@bon.com.na	061-283-5991
Survey of Wholesale and retail trade						Dec-25	Every month	Monthly		Yes, partially so	Susan Haihambo	Susan.Haihambo@bon.com.na	061-283-5128		
Survey of Wholesale and retail trade	NSA					Q3 2025	Every quarter	Quarterly		Yes, partially so	Susan Haihambo	Susan.Haihambo@bon.com.na	061-283-5128		
Survey of Manufactured products	NSA					Q3 2025	Every quarter	Quarterly		Yes, partially so	Kandjavera Jacky	Jacky.Kandjavera@bon.com.na	061-283-5098		

	Oil and Gas Exploration Survey	NSA				Expected to be undertaken every	Quarterly	Help capture emerging economic activities.	Yes, TA was sought.	Joel Kagola	joel.kagola@BON.COM.NA	061-283-5170	
	Business Tendency Survey				Q3 2025	BI Annual	Quarterly		No	Helena Nghipunya	Helena.Nghipunya@BON.COM.NA	061 283 5136	
	Annual Company Visit	NSA, MOF, NPC	Enhance the relationship and gather more information about the companies' structures, plans, and projections.		Jul-25	Annually	Annually		no	Sanette Schulze Struchtrup	sanette.schulze.struchtrup@bon.com	061-283-5022	
16	Ministry of Information, Communication and Technology	Economic impact study on Namibia's Film Industry	Filmmakers Association of Namibia, Sisters Working in Film and Television, University of Namibia, University of Science and Technology, Namibia Broadcasting Corporation, One Africa TV	An economic impact study on the film industry in Namibia faces primary data gaps regarding the precise quantification of direct and indirect contributions to the GDP, particularly due to the lack of a standardized, comprehensive database tracking both local and foreign production expenditures. Major gaps exist in measuring the accurate economic multiplier effect on related sectors like tourism, hospitality, and local services, alongside a shortage of data regarding the "leakage" of funds out of the local economy and the exact number of jobs created versus those in other regions. Furthermore, there is a lack of structured data on the long-term impact of foreign productions on skills transfer, the financial performance and return on investment for Government-funded local projects, and the specific economic value generated by film-induced tourism	2017	2018	2027-2028	3 years	Outdated data on the film sector and its contribution to national employment and GDP	Yes	Florence Haifene	Florence.Haifene@mict.gov.na	061 381 900 or 081 146 7229
		Access to Information survey	NSA, Ombudsman, Civil Society Organizations, Action Coalition, All OMAS, RCs, LAs, Traditional Authorities	% of population accessing information	2027	2029	2027-2029	5 years	1. Align with the Access to Information Law. 2. Effectiveness of Access to Information Act implementation. 3. Strengthen transparency, accountability, and citizen participation. 4. Provide evidence for policy reform and budgeting.	Yes	Elizabeth Amagola & Reagan Malumo	Elizabeth.Amagola@mict.gov.na Reagan.Malumo@mict.gov.na	081 140 3288 081 146 5261